

FEBRUARY 2020



**Dispatch:**  
**702-222-9111**

DOING GOOD IN THE COMMUNITY



Community Ambulance Explorers giving back to the Community by cooking meals for families staying at the Ronald McDonald House.

**BLOOD DRIVE**



**Community Ambulance**

**SATURDAY, FEB. 29  
10 AM TO 2 PM  
CONFERENCE ROOM**

To make an appointment to save lives please log into [www.bloodhero.com](http://www.bloodhero.com) and enter the code [communityambulance](http://communityambulance) or contact Caitlin Medina

We need 25 appointments. Start 2020 saving lives. Tattoos done in Nevada are now allowed at any time. Please help!

**GIVE BLOOD TODAY | [vitalant.org](http://vitalant.org)**  
Eligibility questions? Call 877-258-4825



[www.bloodhero.com](http://www.bloodhero.com) and enter the code :  
communityambulance.

**Looking to 2020**

**2019 was a busy year for Community Ambulance and the positive momentum is continuing as we move into 2020!**

In the past year, Community Ambulance ran over 35,000 calls across the valley and we're continually growing and adjusting in a continued effort to provide good customer service. We now employ over 300 employees and have added additional managers to help meet the needs of our employees and community partners. Some of the new faces you'll meet are Mark Calabrese as the VP of Operations, Chris Stachyra as the Director of Business Development, and a new Logistics manager over fleet and supply Charlie Smith.

In addition to adding personnel, we have added primary interfacility ambulances to the schedule to focus on our loyal and important customers. This allows for quicker response times to facilities. In addition, we have added 5 new ambulances to our fleet with four more on order for the coming year. Also, in an effort to add resources for the most critical of calls, we have at minimum 4 CCT Trucks scheduled per day. This will continue to grow as we put on a CCT-Paramedic class this Spring and look to have more CCT resources available. We continue to evaluate our resource levels and make changes as needed to help provide the level of service facilities and patients require.

Also, to provide quick feedback and immediate addressing of any customer service issues, we have strengthened our Administrator On Call Policy. If you call our Dispatch (702-222-9111) at any hour and request an Administrator for any issue, you will be connected with the Administrative Supervisor on duty. The Administrative Supervisor on duty will work with you to resolve any issue.

In other exciting news for 2020, the Community Ambulance Health Science Center is growing as we are now offering EMT and AEMT Courses to the general public who wish to earn certification in the EMS field. In addition to the certification courses we look to begin offering CPR and other American Heart Association classes to the public in the coming months.

With all this going on, our PR department remains focused on giving back to the Community in a multitude of ways. In 2020 Community Ambulance looks to continue its support of the American Cancer Society's Real Men Wear Pink campaign, the Public Education Foundation, and a multitude of other community causes. It's important for us to continue to give back and be an important partner.

With all this, we still have so many more exciting things to come in 2020! We thank you as our customer for the trust that you have placed with us to provide care to your patients. Please let us know how we can be of service.

**CONTACT US**

Administrator on Call (24 Hours)

**702-222-9111**

Chris Stachyra  
Director of Business Development  
[cstachyra@communityambulance.com](mailto:cstachyra@communityambulance.com)

Cell: 702-816-1959

For copy of the PCS form and the latest news, open the camera app on your phone and scan this QR Code!

